

## SUMMARY

I am an empathetic, collaborative, and goal-oriented MSc HCI Design student looking for industry experience in UX design, UX research, product design, and/or product management. I have nearly 3 years of experience in research project management and am passionate about making the world more inclusive and user-friendly.

## EXPERIENCE

**HCI Design Postgraduate Student**      Sept 2021 - Jan 2023  
City, University of London

- Design using full-scale user-centered design process, from user research to iterative prototyping to evaluation
- Research, build, and evaluate information architecture for a website
- Conduct accessibility review, with emphasis on WCAG compliance
- Understand qualitative and quantitative research methodology
- Serve as sole class representative to a cohort of approximately 60 full-time students

**Research Project Manager, Level II**      Nov 2018 - Aug 2021  
Qualtrics (SAP)

- Partnered with enterprise, SMB, and academic clients to run survey research studies
- Closed 100-150 projects, \$400k-800k project revenue per quarter
- Oversaw communication and delivery across multiple internal and external stakeholders
- Owned strategic sampling, decision-making, and budget during fielding
- Led internal mobility and mentorship program that successfully recruited several top company performers onto PM team
- Developed and analyzed internal research on employee wellness in collaboration with upper management

## SKILLS

UX Research  
UX Design  
Information Architecture  
Inclusive Design  
Project Management  
Leadership  
Communication  
Team Collaboration

## TECH

Figma  
Axure  
Qualtrics  
Miro  
LucidChart

## EDUCATION

City, University of London

School of Mathematics,  
Computer Science, &  
Engineering  
2021-2023  
MSc HCI Design  
Class Representative

**Furman University**

2014-2018  
B.A. Sociology  
B.A. Communication Studies